



# Product and System Warranty



## WE ARE 100% BEHIND OUR PRODUCTS AND SYSTEMS

If any of our products or systems\* fail to perform as claimed or an issue associated with any GIB® product or system does occur, Winstone Wallboards will work with the relevant parties to help resolve the issue.

## YOU'RE PROTECTED WITH GIB® PLASTERBOARD SYSTEMS



**BRANZ Appraised**  
Appraisal No. 427 [2021], 940 [2022],  
928 [2021], 394 [2017], 289 [2024],  
1048 [2019]

For over 95 years, building professionals have relied on GIB® plasterboard systems. Locally made for local conditions, they meet or exceed the New Zealand building code, are BRANZ appraised and are backed by full technical information and support to give complete confidence in using GIB® Plasterboard Systems\*.

\*When installed and maintained strictly in accordance with the relevant Winstone Wallboards literature current at the time of installation and under normal conditions of dry internal use.

Winstone Wallboards is committed through its heavy investment in quality management and technical support to ensure that GIB® products and systems perform as claimed. Comprehensive statements of 'fitness for purpose', functional performance and code compliance (including durability) are contained in GIB® literature and in the relevant BRANZ Appraisal.

## SYSTEM AND PRODUCT COMPONENTS

A system is a group of related product components that interact to perform a task. Ensure the full GIB® building system, including the appropriate GIB® branded products, are specified and installed. This will ensure performance is not compromised and that any failure that is attributable to GIB® products and/or systems will be supported. Winstone Wallboards is unable to support system performance where substitute products are used as these have not been tested by us as part of our systems and we cannot be responsible for the ongoing quality and performance of these products.

## PRODUCT AND SYSTEM WARRANTY

The Winstone Wallboards warranty covers GIB® products and/or systems for a minimum of 10 years from the date of purchase. Individual GIB® products are always covered by the GIB® product warranty even if these are not used as part of a full GIB® system. Winstone Wallboards warrants that GIB® products will be free from defects caused by factory workmanship or materials and, subject to compliance with the conditions attached, that the product or system will perform to the extent set out in relevant Winstone Wallboards published literature current at the time of installation. Nothing in this document shall exclude or modify any legal rights a customer may have under the Consumer Guarantees Act or otherwise which cannot be excluded or modified at law. This Product and System Warranty is transferable to subsequent owners of the building.

## NZ BUILDING CODE CLAUSE B2 - DURABILITY

The Building Code sets the required durability standard for specific elements of building work. Clause B2 Durability aims to ensure that building elements and buildings are durable enough so all other objectives of the Building Code are satisfied throughout the life of the building, without the need for reconstruction or major renovation.

## GIB® SYSTEMS DURABILITY

The following systems have, unless stated otherwise in the technical literature, a serviceability life in excess of that stated and satisfy the requirements of NZBC Clause B2 Durability.

### 15 YEARS

- GIB Aqualine® Wet Area Systems

### 50 YEARS

- GIB® Fire Rated Systems
- GIB EzyBrace® Systems
- GIB X-Block® Systems
- GIB Noise Control® Systems



**CONDITIONS OF WARRANTY:**

This warranty is subject to the following conditions:

- (a) Receipt of your written claim as soon as practicable but in any event within 30 days after the defect would have become reasonably apparent or, if the defect was reasonably apparent prior to installation, then the claim must be made prior to installation. We may also request written proof of purchase as a condition to considering your claim;
- (b) The project must be designed and constructed in strict compliance with all relevant provisions of the current New Zealand Building Code, and in compliance with other regulations and standards that apply to the project;
- (c) This warranty only applies to the initial application of the product and/or system where used and maintained in accordance with the relevant Winstone Wallboards product and/or system literature (including GIB® Site Guide instructions, GIB® Systems details and GIB® Plasterboard Lining Systems Care and Maintenance document), other manufacturers' instructions (where applicable if the GIB® products and/or systems are attached to, or dependent on, other manufacturers' products) and good trade practices current at the time of installation, under normal conditions of dry internal use, and does not apply to reuse of any product after initial installation;
- (d) If a claim under this warranty is covered, we will work with you to find a solution, which might involve product replacement and assistance with replacement work. Any recoating of GIB® products may result in slight colour differences between the original and replacement GIB® products. Depending on the situation, notwithstanding the foregoing, Winstone Wallboards will, at its option, (1) supply replacement product, (2) rectify the affected product or (3) pay for the cost of the replacement of the affected product.

- Winstone Wallboards will not be liable for any losses or damages arising as a result of the breach of warranty or the defective product or systems, other than as set out in this paragraph (d);
- (e) This warranty does not apply to, and Winstone Wallboards will not be liable for, any claims, damages or defects arising from or in any way attributable to events outside of Winstone Wallboards' control including, but not limited to, poor workmanship and poor design or detailing, settlement or structural movement and/or movement of materials to which the product is attached or dependent on, performance of paint/coatings applied to the product, normal wear and tear, organisms or growths on or within the product, or any acts of God;
  - (f) To the extent permitted by law, all warranties, conditions, liabilities and obligations other than those specified in this warranty are excluded.

**Before using this publication check whether it is the current publication by calling the GIB® Helpline weekdays on 0800 100 442 or visit [gib.co.nz](http://gib.co.nz)**

Winstone Wallboards Ltd  
105 Leonard Road, Mt Wellington  
Auckland 1060  
PO Box 12256, Penrose  
Auckland 1642  
Phone: +64 9 633 0100  
Email: [info@gib.co.nz](mailto:info@gib.co.nz)  
Website: [www.gib.co.nz](http://www.gib.co.nz)  
GIB® Helpline: 0800 100 442

**Note: To obtain copies of Winstone Wallboards Ltd literature or BRANZ Appraisals, please contact the GIB® Technical Helpline 0800 100 442 or download from [gib.co.nz](http://gib.co.nz).**

**Related BRANZ Appraisals can also be downloaded from [www.branz.co.nz/appraisals](http://www.branz.co.nz/appraisals).**