

OMEGA WINDOWS AND DOORS

CARE AND MAINTENANCE REQUIREMENTS

DURING THE BUILDING PROCESS

The builder must follow and adhere to the following cleaning instructions during the construction process:

1. It is recommended that windows and doors be covered with tarpaulins, plastic or with approved "paint on finish" as soon as window installation has taken place.
2. Removal of all mortar, paint, adhesives or any substance must take place from the joinery and glass before that substance dries, set or discolour the joinery, gaskets or glazing panel. This includes the cleaning of gaskets, hinges, stays, drainage holes, sills and tracks.
3. Joinery and glass should never be cleaned with a scraper or hard object as it will damage the visual surface areas.
4. Joinery should never be cleaned with solvent based cleaners as it may damage the glass coating or surface coat finish of the windows and doors. Products such as methylated spirits, white spirits, Fuellite, ammonia based cleaners, or petroleum based products should never be used in cleaning.
5. The following are known contributing causes of glass damage when protective screens are not being used:
 - o Sandblasting near glass
 - o Floor grinding near glass
 - o Welding near glass
 - o Cement splashes
 - o Paint and other chemicals such as polymer sealants, PVC glue etc.

AFTER OCCUPATION BY THE HOME OWNER

1. Regular maintenance is required to retain the film and colour integrity of the aluminium windows and doors. This includes washing the windows and doors with a clean cloth using a warm water and mild detergent mix and then thoroughly rinsing with clean water. This will assist in the removal of salt spray, environmental pollution and other organic material.
2. Windows and doors should never be cleaned with solvent based cleaners as it may damage the glass coating or powder coat finish of the windows and doors. Products such as methylated spirits, ammonia based cleaners, or petroleum based products should never be used in cleaning.
3. Cleaning frequency is determined by the distance from the ocean and as a rule of thumb the following applies:
 - o < 150m from the water: Cleaning every month.
 - o < 500m from the water: Cleaning every 3 months.
 - o > 500m from the water: Cleaning every 6 months.
4. Some clear gaskets may discolour as time passes. This is considered normal and will not affect the durability or functionality of the goods.
5. Windows should never be scrubbed with brushes or abrasive hard sponges.
6. Windows should never be cleaned using product such as abrasive pot cleaner, stainless steel cleaner, Jiff, oven cleaner etc. as it will damage the glass and surface powder coat finish.
7. The following maintenance procedures should be followed:
 - o Inspect the glass for cracks, chips or other damage.
 - o Rinse the windows with running water. Water from a hose is preferred but care should be taken that no pressure is applied on the stream of water flowing from the hose.
 - o Never use a water blaster to clean windows as the water pressure in combination with the dirt may damage the glass permanently and penetrate past flashings.
 - o Make a mild, warm water/detergent mixture. Wash off windows with a soft clean cloth. Ensure the window and door frames are also washed.
 - o Rinse the windows and doors after washing.
 - o Use a clean squeegee to remove remaining water.